



Memo Date: December 6, 2016

Memo Topic: 1557 Compliance; Non-discrimination and Taglines

To: Medicare-Medicaid Plans (MMPs)

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Healthy Connections Prime Member Facing Material and 1557 Compliance

On September 29, 2016, CMS emailed MMPs with the SCDHHS's top 15 languages for use with member facing materials in order for plans to be in compliance with Section 1557 of the Affordable Care Act (ACA) regulation. Attached to the email as a reference was the document with alternate language taglines that SCDHHS was planning to use for their documents. On December 1, 2016, SCDHHS' Civil Rights Division informed Healthy Connections Prime that the original translations contained an error with the Arabic translation. If your plan used the file as a reference and did not verify with a translator, you will need to update the materials with that Arabic tagline. The updated SCDHHS alternate language taglines are provided on page 2, but it is the MMP's responsibility to ensure all their taglines in all languages are correct.

Top 15 Languages

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|---------------|-----------|--------------------------|
| 1. Spanish | 6. Hindi | 11. Amharic |
| 2. Arabic | 7. Korean | 12. Burmese |
| 3. Portuguese | 8. Chinn | 13. Brazilian Portuguese |
| 4. Russian | 9. French | 14. Mandarin |
| 5. Vietnamese | 10. Karen | 15. Falam |

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