

What does Healthy Connections Prime offer you?

Services	Healthy Connections Prime	Original Medicare	Medicare Part D	Healthy Connections Medicaid
Doctor Visits and Lab Tests/X-rays	★	★		
Urgent and Hospital Care	★	★		
Prescription Drugs	★		★	
Vision Benefits (offered by some plans)	★			
Nursing Facility Care	★	★		★
Medical Equipment (blood sugar monitors, walkers, wheelchairs, etc.)	★	★		★
Community Long Term Care (CLTC) (personal care, home-delivered meals, etc.)	★			★
Right to hire, fire, and manage your home care attendant	★			★
Support for family caregivers	★			★
Transportation to medical appointments	★			★
Dental Services	★			★

Plus...

- ✓ One plan
- ✓ One insurance card
- ✓ One member services number to call
- ✓ No insurance premiums
- ✓ No costs for drugs, doctor visits and hospital stays
- ✓ A personal care coordinator to make sure you get the services you need when you need them
- ✓ A care team of your choosing

Frequently Asked Questions

What is Healthy Connections Prime?

Healthy Connections Prime combines all of the benefits of Medicare and South Carolina Healthy Connections Medicaid under a single Medicare-Medicaid plan to make it easier to get the health services you need. Your Medicare Part D prescription plan is also covered under this plan.

Who qualifies for the program?

Seniors age 65 or older who have both Medicare and Healthy Connections Medicaid, and are living at home.

Can I choose my health plan?

Yes, you can choose a plan as long as it is available in your county. We currently offer four plans and the enrollment counselor will help answer your questions and help you select a plan.

Can I keep my doctors and pharmacies?

If they are not in your new health plan's network, the plan will reach out to build a connection with them or help you transition to a doctor or pharmacy that you are happy with.

How can I sign up for Healthy Connections Prime?

Call the SC Thrive Customer Service Center at **1-800-726-8774 (TTY/TDD: 711)** to speak with an enrollment counselor. Monday-Friday, 8:30 a.m. – 5:00 p.m. This call is free.

How can I find out more information?

Visit: www.scdhhs.gov/prime or

Call: SC Thrive at (800) 726-8774, TTY/TDD: 711

Monday-Friday, 8:30 a.m. – 5:00 p.m. This call is free.

Notice of Non-Discrimination

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Language Services

If your primary language is not English, language assistance services are available to you, free of charge. Call: 1-888-549-0820 (TTY: 1-888-842-3620).

si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-549-0820 (TTY: 1-888-842-3620).

إذا كانت لغتك الأساسية غير اللغة الانكليزية فإن خدمات المساعدات اللغوية متوفرة لك مجاناً. اتصل على الرقم:
(رقم هاتف الصم والبكم 1-888-842-3620) 888-549-0280