

Healthy Connections Prime Resources



For Help or More Information on Enrollment

SC Thrive

Answers general questions or providers' information on enrollment

(800) 726-8774

TTY/TDD: 711

Mon. through Fri., 8:30 a.m. to 5:00 p.m. This call is free.

www.scthrive.org

If You Have a Problem with Your Health Plan

Healthy Connections Prime Advocate

Help with service or billing problems, and filing a complaint or an appeal

(844) 477-4632

TTY/TDD: 711

Mon. through Fri., 8:30 a.m. to 5:00 p.m. This call is free.

www.healthyconnectionsprimeadvocate.com

For Questions About Medicare Coverage and Services

Medicare

Medicare is the federal health insurance program for people 65 years of age or older, some people under age 65 with disabilities and people with end-stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant). The federal agency in charge of Medicare is the Centers for Medicare & Medicaid Services (CMS).

(800) MEDICARE

(800) 633-4227

TTY: (877) 486-2048

www.medicare.gov

For More Materials About Healthy Connections Prime

Please visit our website at www.scdhhs.gov/prime for more information.

Notice of Non-Discrimination

The South Carolina Department of Health and Human Services (SCDHHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SCDHHS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Language Services

If your primary language is not English, language assistance services are available to you, free of charge. Call: 1-888-549-0820 (TTY: 1-888-842-3620).

si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-549-0820 (TTY: 1-888-842-3620).

إذا كانت لغتك الأساسية غير اللغة الانكليزية فان خدمات المساعدات اللغوية متوفرة لك مجاناً. اتصل على الرقم:
888-549-0280 (رقم هاتف الصم والبكم 1-888-842-3620)