

<u>Reason Code</u>	<u>Reason Code Description</u>	<u>Resolution</u>
A	Service log is approved for payment.	
E1	Foreign language services.	There have been no changes to method in which foreign language services are paid. Payment for these type of services is not reflected in this invoice report.
P1	NPI and taxonomy in BRIDGES doesn't have match in MMIS.	Check your records to make sure that the provider NPI and taxonomy located on your claims report is enrolled or register with South Carolina Medicaid. For more information Contact Provider Enrollment at 1-888-289-0709 .
I1	System indicates child has Private insurance (PI) but the claim is missing payment information in BRIDGES.	If the child has Private Insurance (PI), file a claim with the insurance company listed for the child. Once explanation of benefits (EOB) is received from PI, send EOB to BabyNet Claims at babynetclaims@scdhhs.gov . Note: If child does not have private insurance, call service coordinator to update information's in BRIDGES. Once BabyNet claims department receives EOB document, service log is reconsidered for payment.
D1	Unable to calculate payment.	We are currently going through transition of payment processes. This claim is currently unable to be priced. We will revisit this claim as part of the future implementation soon.
F2	Payment from other payor source is equal or greater than BabyNet allowed amount.	Provider has received payment from other sources. No further payment required for service log.
I2	Child is enrolled in an MCO and receiving carved-in services, but MCO payment information is missing	Child has Medicaid MCO eligibility and services are not carved out services. Provider should file claim with the MCO listed for the child. Once explanation of benefits (EOB) is received from MCO, send EOB to BabyNet Claims at babynetclaims@scdhhs.gov . Note: If the child is not in Medicaid MCO, contact service coordinator. Once BabyNet claims department receives EOB document, service log is reconsidered for payment.
V1	Service log deleted in BRIDGES	Service log is voided because it no longer exist in BRIDGES. A new service log with correct information is reconsidered for payment.
V2	Service log is voided because there has been an adjustment in BRIDGES	An adjustment was made to a paid service log. This transaction is a void to the previous transaction. Service log with updated information is reconsidered for payment.