The Remittance Advice in the SCDHHS Web Tool

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Remittance Advice

• BabyNet providers will be able to access PDFs of their remittance advice via the SCDHHS web tool later in **November 2019**.

• Because this information will be available via the web tool, providers **will not** be emailed claims-level remittance advices for dates of service after this date.

• The remittance advice will **include both** Medicaid and BabyNet claims payments.

• Providers can find resources about, and a video on how to access, their remittance advice: [https://medicaidelearning.remote-learner.net/mod/page/view.php?id=1088](https://medicaidelearning.remote-learner.net/mod/page/view.php?id=1088).
How to access your remittance advice

1. Access the SC Medicaid Portal: [https://portal.scmedicaid.com](https://portal.scmedicaid.com)
2. Enter your User Name and Password (should be associated with NPI)
3. Select the NPI or Legacy ID (Atypical Providers) from the drop down list and select.
4. Go to the Reports Tab
How to access your remittance advice

5. Select Remittances
## Payment Schedule for BabyNet

<table>
<thead>
<tr>
<th>SUN</th>
<th>MON</th>
<th>TUE</th>
<th>WED</th>
<th>THU</th>
<th>FRI</th>
<th>MON</th>
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</table>
| BabyNet claims adjudication cut-off in BRIDGES at 12:00 am | Claims payment processing | Remittance Advises
Available 8:30 a.m. | EFT payments issued | Provider checks mailed | Provider checks mailed | SCDHHS receives and processes tax levies issued from the IRS and South Carolina Department of Revenue | |

Please visit [https://msp.scdhhs.gov/babynet/site-page/babynet-provider-outreach](https://msp.scdhhs.gov/babynet/site-page/babynet-provider-outreach) for more information about the integration of BabyNet, or email a BabyNet Outreach Team member at Babynet_billing_support@scdhhs.gov with any questions.
Payment Reference Number Example

# PR=1285637785  000017359  TRANS #1001011610  053904480004900

1820
Old Service Account Payable Screen in BRIDGES

New Service Account Payable Screen Changes in BRIDGES

Old Service Account Payment History Screen in BRIDGES

New Service Account Payment History Screen Changes in BRIDGES
Claims Lifecycle – Response File

Providers

BRIDGES

Claims File

The Medicaid System

SCEIS

Payment

Claims-level Remittance Advice
Resources for the SCDHHS web tool?

SCDHHS Web Tool: https://portal.scmedicaid.com/.

Contact the SCDHHS Provider Support Center at 888-289-0709 or email at edig.ops-mcaid@bcbssc.com.

More information can be found at: https://www.scdhhs.gov/resource/electronic-data-interchange-edi.