The QI Initiative That Could...

Lynn Martin, LMSW
QTIP Project Director
SCDHHHS
August 12, 2017
**MCO Incentives and Withholds 2017**

**Pediatric Preventative Care**
- Well-Child Visits in the first 15 months of Life (6 visits)
- Well-Child Visits in the 3rd, 4th and 5th and 6th years of life
- Adolescent Well-care visits

**Behavioral Health Index (informational 2017)**
- Antidepressant medication management
- Follow-up care for children prescribed ADHD medication (initiation)**
- Follow-up after hospitalization for Mental Illness
- Use of first-line psychosocial care for children and adolescents on antipsychotics **
- Metabolic monitoring of children and adolescents on antipsychotics **
- Initiation and engagement of alcohol and other drug dependence treatment

**Changes at SCDHHS**

**Staffing/Programming:**
- Deidra Singleton, Acting Agency Director
- Bryan Amick, Acting Director of Health Services
- Baby Net was officially incorporated in SCDHHS

Policy changes - July 2017
- A new ASD benefit was implemented that will provide care for children with autism without the constraints of the current waiver program.
- PRTF benefit for children under 21 was transitioned into the managed care contracts.
- Expansion of tobacco cessation, immunization, and substance use disorder benefits.
- Elimination of the monthly prescription limit was implemented for adults.

*Healthy Connection X*
### Approaches and Sharing

**Social Determinates of Health**

You had to decide:
- **If** it was something you **wanted** to do.
- **When, how and who** (staff within office)
- **Which Instrument**:  
  - »SEEK or make your own
  - **What** do you do with the positive results
  - **Available resources**
**Quality Pays**

Medicaid $

<table>
<thead>
<tr>
<th>Screenings (2016):</th>
<th>$7.11 x ~67,000 screenings = $476,370</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fluoride Varnish (2016)</td>
<td>$15.89 x 18,270 applications = $290,310</td>
</tr>
</tbody>
</table>

$476,370

$290,310

**QIDA/SC QIDA**

- Standardized data
- Freedom to select what to work on – “not practice priority” option
- Develop run charts, examine data and develop quality projects
- Not designed for you to always make a 100%

Laura Brandon is your QIDA contact

QIDA and HEDIS data differ...

**Using QIDA to develop a QI project**

QIDA can show you where you have the most room for the most improvement, where you could benefit to take a deeper dive and initiate a QI project.

QIDA isn’t a competition or an exam, it is a tool to let you see where you can make big strides.

**Consistently High**

<table>
<thead>
<tr>
<th>QIDA</th>
<th>Consistently High</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 - 9 Months</td>
<td></td>
</tr>
<tr>
<td>- Well Child Visits</td>
<td>89%</td>
</tr>
<tr>
<td>- Vaccination completion rate</td>
<td>90%</td>
</tr>
<tr>
<td>- Screening for tobacco use</td>
<td>87-92%</td>
</tr>
<tr>
<td>24 Months</td>
<td></td>
</tr>
<tr>
<td>- PCP documented</td>
<td>90%</td>
</tr>
<tr>
<td>- 18-24 mo. well visits</td>
<td>81%</td>
</tr>
<tr>
<td>- Autism screening</td>
<td>90%</td>
</tr>
<tr>
<td>- Documenting family concerns</td>
<td>90%</td>
</tr>
<tr>
<td>Teens</td>
<td></td>
</tr>
<tr>
<td>- PCP documented</td>
<td>91%</td>
</tr>
<tr>
<td>- Vaccinations (Meningococcal and TDAP)</td>
<td>93-94%</td>
</tr>
<tr>
<td>Asthma</td>
<td></td>
</tr>
<tr>
<td>- Rate of patients on a Controller</td>
<td>90%</td>
</tr>
<tr>
<td>- PCP documented</td>
<td>93%</td>
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</table>
### Most Improvement

<table>
<thead>
<tr>
<th>6 – 9 Months</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>• Post Partum Screening</td>
<td>From 61% to 71%</td>
<td></td>
</tr>
<tr>
<td>• Reach out and Read</td>
<td>From 45 to 65%</td>
<td></td>
</tr>
<tr>
<td><strong>24 Months</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Application of Fluoride Varnish</td>
<td>From 45 to 65%</td>
<td></td>
</tr>
<tr>
<td>• Reach out and Read</td>
<td>From 57 to 75%</td>
<td></td>
</tr>
<tr>
<td><strong>Teens</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Behavioral Health Screening Performed</td>
<td>From 57 to 70%</td>
<td></td>
</tr>
<tr>
<td>• Positive Behavioral Health screening result with a documented plan for addressing</td>
<td>From 35 to 60%</td>
<td></td>
</tr>
<tr>
<td>• BMI counseling</td>
<td>From 65 to 82%</td>
<td></td>
</tr>
<tr>
<td><strong>Asthma</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Asthma patients with a well child visit within the past 12 months</td>
<td>From 66 to 78%</td>
<td></td>
</tr>
<tr>
<td>• BMI counseling</td>
<td>From 50 to 62%</td>
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</tbody>
</table>

### Not Practice Priority:

<table>
<thead>
<tr>
<th>9 months</th>
<th>24 Months</th>
<th>Teens</th>
<th>Asthma</th>
</tr>
</thead>
<tbody>
<tr>
<td>Post Partum Screening</td>
<td>Plan developed for Children w/ Special Health Care Needs</td>
<td>Behavioral Screen</td>
<td>Functional assessment</td>
</tr>
<tr>
<td>4/32</td>
<td>5/32</td>
<td>4/32</td>
<td>3/32</td>
</tr>
<tr>
<td>Family Strengths</td>
<td>Family strengths</td>
<td>Strengths</td>
<td></td>
</tr>
<tr>
<td>9/32</td>
<td>6/32</td>
<td>3/32</td>
<td></td>
</tr>
<tr>
<td>Reach out &amp; Read</td>
<td>5/32</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Socio-environmental</td>
<td>6/32</td>
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### Challenge you to continue working on

<table>
<thead>
<tr>
<th>24 Months</th>
<th></th>
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<tbody>
<tr>
<td>• Global Developmental Screens</td>
<td>Stagnant at 64%</td>
</tr>
<tr>
<td>• Screening for special health care needs – care plans</td>
<td>Below 50%</td>
</tr>
<tr>
<td>• Fluoride Varnish</td>
<td>Inconsistent at 60%</td>
</tr>
<tr>
<td>• Referral to a Dental Home</td>
<td>Stagnant at 60%</td>
</tr>
<tr>
<td>• Screening for Social Determinates of Health</td>
<td>Stagnant at 72%</td>
</tr>
<tr>
<td><strong>Teens</strong></td>
<td></td>
</tr>
<tr>
<td>• HPV</td>
<td>Stagnant 24%</td>
</tr>
<tr>
<td>• Developing a plan to address positive results on a Behavioral Health screen</td>
<td>Averaging 60%</td>
</tr>
<tr>
<td>• Screening for special health care needs</td>
<td>Mid 40%</td>
</tr>
<tr>
<td><strong>Asthma</strong></td>
<td></td>
</tr>
<tr>
<td>• Asthma action plans documented</td>
<td>Mid 50%</td>
</tr>
<tr>
<td>• Functional status check</td>
<td>Stagnant at 45%</td>
</tr>
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### Changes 2017

**April 2017**
- ASTHMA – children with Moderate / Severe changed to children with Persistent Asthma

**September 2017:**
- New questions will be added to all QIDA groups
- Was the family/patient screened for tobacco use including cigarettes, e-cigarettes or other tobacco products?
- Was the screen positive for tobacco use?
- Was the family/patient given advise to quit?
- Were cessation strategies discussed (i.e. Quit line)?
**QIDA – Future 2018**

**Focus:** 3-6 years **Mandatory**
- Well child visits
- Oral Health
- Screening
- Vaccinations
- BMI

**EXPLORING – pulling same data every month.**
- Goal 10 charts/focus
- less than 20 questions/focus

**Optional – MUST choose at least 1 or 2**
- Teen – Mandatory?
- Children with Special Health Care Needs
- Asthma

**Feedback…**
- Frequency of topics
- Mandatory vs optional

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**QTIP 2017 Components:**

**Quality Improvement**
- QTIP Staff
- Workshops/calls

**Mental Health**
- QTIP staff
- Summer Series (Dr. Khetpal) – August 28th Suicide Risk Assessment and Safety Planning

**Data collection**
- QIDA
- QI and PDSA documentation instruments

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**Benefits**

QTIP hopes you have received benefits from our working relationship
- Ongoing support
- Avenues of communication
- Educational opportunities (Learning Collaborative, workshops, ABP MOC IV, etc.)
- Mechanisms to promote preventive services while generating revenue
- Increased QI skills and
- Increased focus on quality and health outcomes

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**Challenge you**

- Spread within your practice
- Relationships/networking
- Finding time for quality improvement
- Using your data to effect change
- Continue with your PDSA cycles and documenting your QI activities
QTIP wants your Feedback

- Small groups
- Story Boards
- Dr. Khetpal “Summer Series”
- Ways to keep QTIP interesting
- Timing of Learning Collaborative - within AAP meeting...
- QI workshop topics
- QIDA changes

Evaluations

REMINDER:
QI and MH staff meeting Sunday from 10:00 – 11:30

QTIP is the Little Engine that Could....

- Perseverance
- Knowledge
- Strength
- Rising to the challenge

I KNOW WE CAN

I think I can
I think I can

Project Director
Lynn Martin, LMSW
803-898-0093
martinn@scdths.gov

Medical Director
Francis Ruchten, MD
fruchten@app.net

Mental Health Coordinator
Kristine Hobbs, LMSW
803-898-2719
hobbs@scdths.gov

Quality Improvement Coordinator
Laura Brandor, MHP
803-898-2128
laura.brandor@scdths.gov

Technical Support
Liz Parham
803-898-8727
parham@scdths.gov