QTIP Evaluation Activities
University of South Carolina
Institute for Families in Society
Health Services Research Team

QTIP Learning Collaborative
January 23, 2011

Ana Lopez - De Fede, PhD
Kathy Mayfield - Smith, MA, MBA
Who is the IFS/HSRT?

- Interdisciplinary, applied research unit
- Research and policy analysis on health and family issues
- Program and policy development
- Program Evaluation
- Focus on evidence-based interventions and quality improvement strategies
Partnership with SCDHHS

- Medicaid data: 1996 – Current
- Medicaid Quality Improvement Initiative
- TA on Waiver Efforts for Managed Care and Special Populations
- Medicaid Managed Care Conference
- SCHIP Evaluation
- Special Studies
- Managed Care Program Evaluation
- Measuring quality in since 2005
Why Evaluate?

Quality cannot be determined without measuring performance
QTIP Components

Patient-Centered Medical Home
IFS CHIPRA Evaluation Activities

- Work with and facilitate data collection for National Evaluators
- Process Evaluation
- Document/assess QTIP strategies for effectiveness and lessons learned
  - Learning Collaborative/PDSA Process
  - HIT/HIE Support for data collection and exchange
  - Quality Reporting
  - SCORxE Academic detailing
  - Behavioral Health Integration
Document change over time/progress
- PDSA, QI, HIT, Integrated Care, PCMH
Assess effectiveness/applicability of QI measures to pediatric practice
Measure and Document Outcomes

- System outcomes
  - Quality improvement
  - Use of HIT
  - Integrated Care
  - Progress toward PCMH
- Patient outcomes/satisfaction
  - Health outcomes
  - Experiences/Satisfaction
- Provider outcomes
  - Skills (Use of QI data, HIT, Behavioral Health, Medical Home)
  - Satisfaction
Timelines

- Process evaluation (on-going)
- Baseline data (Dec. 2010 – April 2011)
  - Practice QI measures from paid claims analysis
  - PCMH Certification status
  - Provider surveys
- CAHPS Consumer Survey (2/2011 - Annually)
- Provider Surveys (Spring 2011 - Annually)
- Comparison population (2011 – 2015)
National Evaluation Team

MATHMATICA
Policy Research, Inc.

Urban Institute

Health Services Research Team
Institute for Families in Society
University of South Carolina
Goals

- Build a foundation for analysis of data across states
- Document successful implementation and lessons learned
- Document outcomes
- Evaluate level of transparency and consumer choice
Activities

- Work with states to decide how best to collect data
- Develop a comprehensive evaluation plan (January 2011)
- Conference calls with States and stakeholders
- Conduct site visits (Later part of 2011)
- Assist with collection of comparison group data
- Work with states to have common tools where possible
- Final report (September 2015)
Integration with State Evaluation

- IFS will facilitate data collection
- Share data collected (de-identified)
- Questions incorporated into state surveys
- Share reports
To Make it Work

Minimize Burden

- Limit survey length and frequency
- Combine with other activities

Effective Evaluation

- Quantitative and qualitative data
- Provider input imperative
- Consumer/Family input