Quality Measures and Reports

- Over 738 quality meetings have been documented. Of these, 193 meetings were from July - December 2013.

- 1127 PDSA cycles have been documented. 233 between July – December 2013.

- Quality reports developed reflecting 13 measures from data retrieved from EMRs and merged with claims data. The addition of pharmacy and facility data have allowed us to now capture 15 measures.

QTIP Award

The most
improved PDSA
documentation...
PDSAs with an
“AIM”

Carolina Pediatrics –
CHERAW
2014 Goals:

- Understand the core measures impact and relevancy to practices
- Understand the limitations of collecting data from EMR / claims in Medicaid
- Impact of coding
- Transition MOC credits to SC AAP in 2015

What QTIP needs to adjust in 2014
Since QTIP has been unable to provide you with closed loop reporting (as planned in 2010...)

- Explore alternative sources for measure development
- Data registry and/or administrative reports
- Relaxed specifications
- New criteria

To worse...

For you in 2014

- Reviewing previous core measures
- Introducing the remaining 6 measures
- Focus on data gathering
- FAQ from Academic Detailing
- Focus on sustaining efforts

February 2011 – December 2013
120 Technical Assistance visits by Dr. Richmond / QTIP team
Patient Centered Medical Homes

- As of December:
  - Three QTIP practices are level 3 PCMH recognized
  - One QTIP practice – level 2 PCMH
  - Ten (10) are at the application level*

  * 2 have submitted and awaiting a decision from NCQA

- Reminder: QTIP acknowledges PCMH level 2 and 3 with a $2,500 payment. This must be done prior to January 31, 2015

QTIP Award

Center for Pediatric Medicine

PCMH Level 3

QTIP Award

The Children's Center

PCMH Level 2

QTIP Award

An Med

PCMH Level 3

STAY FOCUSED AND CALL DONNA

- Use Donna Strong as a resource; she is certified as a PCMH content expert
- We are putting a greater focus on NCQA standards, especially must pass elements
- Practices: report your lessons learned
- IFN will be conducting the CAHPS - Clinician and Group for QTIP practices
- More practices becoming PCMH recognized.
94% of QTIP practices are reporting doing 1 or 2 routine screenings.

- 49 Community meetings
- Reached out for assistance with:
  - PASQ
  - DMH
  - Challenges
  - Suicide prevention
  - Billing/coding
  - Referral sources and protocols
- Training:
  - DMH
  - 2 QTIP MD
  - UMASS

Integration vs. co-location
- Screening
- Offering 2 options for UMASS
- Psychiatric consultation for training and skill development
- You've got Kristine for 1 last year... GET MOVING

QTIP Award
Tackling Mental Health
"One day at a Time"

BJHCHS
**Major Findings from our Evaluators**

- Demonstrated improvement in several core measures show QTIP positively impacts State Medicaid rates on child quality measures
- QTIP has enhanced practices’ ability to implement and sustain quality improvement
  - Practice team members feel empowered by improved knowledge, skills, and attitudes
- QTIP has facilitated increased comfort with evidence-based tools in routine screenings for developmental, behavioral health, oral health, and postpartum concerns

**Next Steps in Evaluation**

**State:**

- Implement Clinician and Group CAHPS survey with QTIP and comparison practices (Jan – April, 2014).
- Conduct annual surveys: Primary Care Provider, Level of Integration Measure, QTIP practice (January 2014)
- Conduct partner & practice interviews (Spring – Fall 2014)
- Sharing findings with QTIP practices, project leadership, SCDHHS and CMS-CHIPRA-National Evaluation Team

**National:**

- National Evaluators will be here in Spring 2014
  - Interviews with QTIP staff, contractors, practices and stakeholders
  - Interviews with QTIP practices
  - Conducting 4 Focus groups

**Special Thanks to:**

- An Med
- Little River
- Sandhills
- Beaufort Peds
- CHOC

for agreeing to assist with focus groups for the national evaluation

**QTIP Award**

Remember to look at them and VOTE!
Sustainability

- Communicate what we have learned:
  - Structure
  - Core measures
  - Mental health
  - PCMH
- Spread beyond 18 practices
  - AAP meetings
  - Joint initiatives
  - QI workshops
- QI hopes to build on what is in place with the structure and transition of some services and resources
- Use information to affect policy
- Shape practice behavior and drive improvement
- Implement work at the practice level

Sustainability: Your Role

- How are you going to continue to benefit from the QI skills you learned?
- How are we going to continue to shape practice behavior and drive improvement both inside and outside of our practices?
- Who will you mentor?
- What’s your role in your practice, in the medical community, with the AAP, with the national effort to improve quality in the pediatric outpatient arena?
- How can you help us implement the changes we need to make to survive and thrive in an outcomes focused payment environment?

Today - January 2015

Learning Collaboratives
- Infectious diseases: January 2014
- Last of the indicators: August 2014
- Celebrate success: January 2015

Quality Improvement
- Implementing effective QI processes within your office and sustaining QI efforts.
- Build on previous PDSA cycles

Joint projects
- Oral Health Video
- Obesity

Resources Available:

- Quality Improvement workshop – March 27th and May 8th (in conjunction with the AAP)
- Monthly webinars (3rd Tuesdays)
- CAHPS – Clinician and Group
- MOC Credits
- Practice level training offered by Child and Adolescent Psychiatrists
- UMASS
QTIP Award

Most consistent participation in QTIP events

Palmetto Pediatrics and Adolescent Center - Columbia

THANK YOU AND REMEMBER...

We are in this together.... HAVE FUN!