Department of Health and Human Services

QTIP Role/Responsibilities:
A grant team has been established at SCDHHS under the Project Management Office (PMO). The grant team is responsible for the day-to-day monitoring of the project, which will include project tracking, reporting, and ensuring that all principal contractors meet the project-related terms of their contracts.

Responsibilities for the management within this grant include:
- Leadership and grant management
- Resource allocation
- Coordination of activities with grant principal contractors and other grants.
- Payment of stipends to contractors and practices based on meeting deliverables. This also serves as a “check and balance” on contract deliverables and work performed.
- Overseeing and convening the QTIP Planning and Steering (P&S) committee.
- Providing support to project activities. This includes but is not limited to: participation in monthly CHIPRA Quality Demonstration Grantee calls/conferences to leverage lessons learned from other grantees; Learning Collaborative sessions; capturing, measuring and reporting on quality initiatives; overseeing EMR adoption or upgrade plans; medical home and mental health integration; academic detailing and evaluation; and guidance for practices on patient centered medical home achievement.
- Behavioral health integration efforts to assist practices to identify resources, integrate preventative and treatment services within practices and/or alternate solutions to obtaining mental/behavioral health services for patients.

Key Staff:
Lynn E. Martin - Project Director
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Kristine Hobbs, LMSW; Mental Health Integration and Care Coordinator
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Donna Strong, MPH; Quality Improvement Specialist
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Elizabeth Parham, Project Coordinator, PMO/QTIP Project
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Medical Director: Francis Rushton, MD

Dr. Rushton has practiced pediatrics in Beaufort for 29 years. He currently serves on the Board of the American Academy of Pediatrics and is author of the book “Family Support in Community Pediatrics”. He’s an alumnus of Georgetown University, the University of Miami School of Medicine and the University of Alabama in Birmingham pediatric training program. Dr. Rushton supervises the learning collaborative and liaison activities with the South Carolina Chapter of the American Academy of Pediatrics. He can be contacted at:

frushton@aap.net
Beaufort Pediatrics, P.A.; 964 Ribaut Rd.; Beaufort, SC 29902
843 524 5437 (office) 843 524 3264 (home)
843 441 3368 (cell, usually only on when traveling)

QTIP Role/Responsibilities:
Dr. Francis Rushton, a SCAAP member and the CATCH Director, will provide expert guidance within the grant. His responsibilities include:

- Providing medical direction to the grant and QTIP practices
- Developing quality improvement Learning Collaborative sessions
- Introducing and educating the QTIP practices on the CHIPRA quality measures
- Working with the QTIP practices and other grant contractors on the quality indicator reports and HIT adoption
- Coordinating and monitoring efforts in the QTIP practices on quality improvement measures, including PDSA cycles, peer to peer visits, reviewing quality improvement activities (blog, survey monkey), etc.
- Developing medical home and mental health integration efforts; working with practices on implementation and guidance on becoming a centered medical home
- Providing oversight for Part IV MOC credits
- Coordinating activities with lead practitioner and each identified QI team

South Carolina Chapter of the American Academy of Pediatricians
The South Carolina Chapter of AAP is involved in advocacy on behalf of South Carolina children and pediatricians and provides educational programming for the state’s child healthcare providers. As a major partner in the QTIP program, SC AAP provides professional consultation, support for learning collaborative activities and acts as a liaison with the practicing community

QTIP Role/Responsibilities:
- Administering, coordinating and logistically supporting the S.C. CATCH (Community Access To Child Health) program which supports the Learning Collaborative
- Promoting and supporting the integration of mental health and the adoption of the patient centered medical home

Contact: Debbie Shealy, Exec. Director
800-327 1021 ext. 223 debbies@scmedical.org

Debbie Greenhouse, MD - President
CareEvolution
Key Staff: Vik Kheterpal, MD
Will Moye, PA

Company Background:
CareEvolution is a leading provider of secure interoperability solutions. They offer HIEBus™, a Health Information Exchange (HIE) technology platform to enable underlying EMRs to "share" clinical information in a secure, reliable, and incremental manner. Distinct components such as Identity Management, Record Location, Clinical Data Integration, Audit & Log, Data Persistence, Visualization, Terminology, and Data Mining may be adopted piecemeal or as a comprehensive technology platform.

QTIP Role/Responsibilities:
- Working with grant partners to leverage the SCHIEx system to develop a coordinated care network for the CHIPRA grant
- Providing expert HIT consultation for QTIP practices
- Conducting a provider-specific baseline gap analysis on EHR and data collection abilities
- Providing an EMR-lite (CHIPRA data registry) for practices without an EMR. Helping facilitate the transition from the CHIPRA data registry to the stand alone EMR.
- Working with QTIP practices and QTIP grant contractors to ensure that practices receiving quality data reports by:
  - deploying and configuring edge adaptors
  - delivering provider specific quality indicator reports feedback through the SCHIEx web-based delivery tool
- Working collaboratively with SCDHHS grant team and principal contractors to make relevant clinical data available both at the point of care as well as centrally for analysis
- Collaborating with other grant principals on defining quality measures and capturing the requirements in the CHIPRA data registry
- Identifying and addressing implementation barriers that concern the movement and use of clinical data

Institute for Families in Society
Key Staff: Ana Lopez Defede, PhD
Kathy Mayfield Smith, MA, MBA
Shelly Ann Bowen, PhD, MS CT (ASCP)
Patricia Motes, PhD

Company Background:
The Health Services Research Team (HSRT) is an interdisciplinary, applied research unit within the Institute for Families in Society that conducts research and policy analysis on health and family issues that affect South Carolina and the nation. The HSRT provides researchers, policy makers, and practitioners with opportunities to work together to identify and promote the adoption of policies and practices informed by research. The HSRT further translates research into practice. Our initiatives focus on applied research studies, secondary data analyses, complex and large-scale database management, and process and outcome evaluation to guide the development of evidence-based interventions and quality improvement strategies.

QTIP Role/Responsibilities:
IFS is responsible for the evaluation elements and working with the national evaluators.
- Facilitating communication and collaborating with the QTIP practices, stakeholders and contactors addressing the implementation of HIT and quality improvement activities
• Facilitating, collecting and disseminating measures related to status of HIT adoption/integration, characteristics of a medical home, behavioral health quality measures and provider integration of care measures
• Providing baseline data
• Conducting provider and consumer surveys
• Working with National Evaluators to refine existing and develop baseline measures, share data and provide access to program staff and participants. IFS will focus on state-specific research questions, activities to facilitate national evaluation, system development and impact-based evaluation of the demonstration and effectiveness of the learning collaborative method on implementation of quality indicators, HIT and the intervention model.

**SCORxE**

**Key Staff:** Sarah Ball, PharmD.

**Company Background:**
South Carolina Offering Prescribing Excellence (SCORxE) is the Academic Detailing Service implemented in 2007 by the South Carolina College of Pharmacy (SCCP). SCCP received a pilot grant from SCDHHS in 2006 to use academic detailing principles to promote evidence-based treatment decisions for Medicaid beneficiaries. These interventions, under the umbrella of SCORxE, were specifically designed to improve the quality and cost-effectiveness of care for South Carolina Medicaid beneficiaries with select medical and psychiatric illnesses. The core of the SCORxE Academic Detailing Service involves clinical pharmacists meeting face-to-face with physicians and other healthcare providers in their own practice settings to present current, unbiased, evidence-based information about optimal medication use and other practices. These interactive meetings, usually one on one, integrate oral discussion with time-efficient written materials on a clinically relevant topic and are not simply a presentation of drug information.

**QTIP Role/Responsibilities:**
SCORxE central role is to offer practitioners within the QTIP practices a time-efficient access to balanced, evidenced-based clinical information through interactive discussions. Responsibilities for the management within this grant include:
• Providing QTIP practices with academic detailing and consultation for mental health drugs and asthma medications
• Researching data on medications and patient care related to specified CHIPRA quality indicators
• Making on-site visits to QTIP practitioners to discuss specific QI topics, research and drug information
• Participating with the learning collaborative sessions
• Working collaboratively with other grant partners
• Increasing evidence-based treatment decisions and patient care
Truven Health Analytics, Inc. (previously Thomson Reuters)
Key Staff:  Marisa Allen

Company Background
Thomson Reuters is the world’s leading source of intelligent information for businesses and professionals. We combine industry expertise with innovative technology to deliver critical information to leading decision makers in the financial, legal, tax and accounting, healthcare and science and media markets, powered by the world’s most trusted news organization.

QTIP Role/Responsibilities:
Thomson Reuters central management function relates to quality measurements and reporting.
- Partnering with Care Evolution to deliver provider reports to QTIP practices via their EHR and SCHIEx system.
- Integrating clinical data from SCHIEx with administrative claims/encounter data
- Measuring and reporting on the quality/completeness of the clinical data
- Calculating and reporting on CHIPRA quality measures for the QTIP providers
- Providing consultation to the QTIP practices, QTIP principal contractors, Planning and Steering and DHHS on quality indicator reporting issues.

Planning and Steering Committee

Key Members:
SCDHHS staff and QTIP grant team members
Diane Flashnik - Federation for Families
Jackie Richards - Family Connection of South Carolina
Vicki Young / Lathran Woodard - South Carolina Primary Health Care Association
Rosemary Wilson-Department of Environmental Control–Early Childhood Comprehensive Services
Dr. Fred Volkman - Representative from the Managed Care Organization’s Medical Directors group
Palmetto Health Quality Collaborative (an Accountable Care Organization)
Vik Kheterpal, MD and Will Moye - Care Evolution
Dr. Francis Rushton – QTIP Medical Director
Sarah Ball - University of South Carolina - SCORxE
Marisa Allen - Thomson Reuters
Ana Lopez Defede / Kathy Mayfield Smith/ Shelly Ann Bowen-Univ. of South Carolina–Institute for Families in Society

Role/Responsibilities:
- Providing oversight and guidance to SCDHHS
- Analyzing the input from nationally recognized experts consulting on the grant
- Reviewing and commenting on the operational plan for the grant
- Collaborating on various CHIPRA projects. Examples include:
  - Working with practices on providing information on resources available
  - Participating on subcommittees to discuss identified issues
  - Assisting in the implementation of the medical home model
  - Helping develop enhanced reimbursements for the medical home
  - Providing assistance and guidance on mental health integration
  - Providing input around methods of involving families