Bright Futures
Stono Pediatrics

GOALS
- Make well care patient and office friendly
- Improve completeness of documentation
- Avoid missing developmental concerns
- Enhance the value of the well check
- Meet AAP and EPSDT requirements
- Meet meaningful use, CMS, QTIP, etc. guidelines
Bright Futures stono peds

1/25/2015

HOW?

- Dozens of PDSAs
- Input from all office players
- Many workflow changes
- Awesome staff who are willing to make changes
- Help from IT support
- Bubble sheets
- Templates
- Handouts
- Guidelines

Work Flow

Front Desk

- Hands out parent questionnaires and they score screens
- Enters the results and the appropriate billing codes into the electronic medical record
- Scans in the screens
- Abnormal screens are placed on a clipboard for the physician and placed on the door
- Abnormal SEEK screen: Provides physician with a resource handout
- Adds the template that includes the name of the visit, a normal physical exam and the billing code for the visit
- Scans in the bubble sheet and checks it for accuracy

Front Office Handouts: 24 months
What is a bubble Sheet?

A bubble sheet is a checklist for the parent to fill out that can be scanned into the electronic medical record. In this case it is a list of yes/no questions that cover all of the routine well check topics we want to cover at every visit.
Breakdown of Bubble Sheet

Bright Futures:
Focus on the parents' needs!

- Is your child in Good Health today?
- Do you have concerns to discuss today?

Breakdown of Bubble Sheet

- Diet
- Sleep
- Elimination
- Behavior and Development

Routine
Well Check Questions

Breakdown of Bubble Sheet

- Hearing OK per parents?
- Vision OK per parents
- Dental home?
- Previous immunization reaction?
SCRENS

PEDS

Done and scored and score documented, as well as billing codes added (you do the procedure, you are responsible for billing it) by *Front office staff.

MCHAT

Done and scored and score documented, as well as billing codes added (you do the procedure, you are responsible for billing it) by *Front office staff.
**SEEK**

Done and scored and score documented, as well as billing codes added. (You do the procedure, you are responsible for billing it) by *front office staff.*

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**5-2-1-0**

When there is abnormal weight, this allows for a conversation that is quick and effective about diet and exercise, fulfilling the need to address abnormal BMIs without a random long discussion, and giving us a place to start. Follow up is recommended for further discussion when parents are engaged and wish to pursue it. No one gets singled out. All get the same advice.

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**Work Flow**

*Medical Assistant*

- Reviews vaccine record
- Rooms patient
- Performs weight, height, head circumference and completes BMI sheet (3 and up)
- Asks parents for complaints or concerns
- Provides vaccine information sheets and advises parents which vaccines are due
- Provides orders for CBC and lead
- Applies dental fluoride
- Places handout on the door for the MD
Work Flow
MD

- Reviews clipboard, chart, and bubble sheet entries and enters the room
- Has ample time to address parent concerns since all of the data entry for normal routine questions has already been entered
- Reviews growth chart and BMI percentile
- Does physical exam
- Spends remaining time providing handouts and reviewing them with the parent and child
- Affirms vaccine orders

BMI
Provided to every parent at every well visit for every child

5-2-1-0
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Healthy Habits Counseling

How to Be a Healthy Kid

Bright Futures

Discussion around this closes the provider visit.

For the parent who wants more specifics. Provided at 2 yo visit.
Procedures

- Vaccines
- Lead and Hemoglobin
  Orders Provided

Check Out

- Next appointment made

Results

- Feedback from our parents has been very positive.
- There have been very few complaints about the paperwork.
- Having the MD provide the handouts while counseling has reduced the number of them found left in the exam or waiting room.
- Visits go faster.
- Several parents have thanked us for being so thorough.
What's Next

Constant improvements with many more PDSAs in our future