

**Bright
Futures**

Stono
Pediatrics





GOALS



- Make well care patient and office friendly
- Improve completeness of documentation
- Avoid missing developmental concerns
- Enhance the value of the well check
- Meet AAP and EPSDT requirements
- Meet meaningful use, CMS, QTIP, etc. guidelines

HOW?



- Dozens of PDSAs
- Input from all office players
- Many work flow changes
- Awesome staff who are willing to make changes
- Help from IT support
- Bubble sheets
- Templates
- Handouts
- Guidelines

Work Flow

Front Desk



- Hands out parent questionnaires and they score screens
- Enters the results and the appropriate billing codes into the electronic medical record
- Scans in the screens
- Abnormal screens are placed on a clipboard for the physician and placed on the door
- Abnormal SEEK screen: Provides physician with a resource handout
- Adds the template that includes the name of the visit, a normal physical exam and the billing code for the visit
- Scans in the bubble sheet and checks it for accuracy

Front Office Handouts: 24 months

Breakdown of Bubble Sheet

- Is your child in Good Health today?
- Do you have concerns to discuss today?

Bright Futures:
Focus on the parents' needs!

Breakdown of Bubble Sheet

- Diet
- Sleep
- Elimination
- Behavior and Development

Routine
Well Check
Questions

Breakdown of Bubble Sheet

- Hearing OK per parents?
- Vision OK per parents
- Dental home?
- Previous immunization reaction?



SCREENS

PEDS

Done and scored and score documented, as well as billing codes added (you do the procedure, you are responsible for billing it) by *front office staff.



MCHAT

Done and scored and score documented, as well as billing codes added (you do the procedure, you are responsible for billing it) by *front office staff.



Work Flow

MD



- Reviews clipboard, chart, and bubble sheet entries and enters the room
- Has ample time to address parent concerns since all of the data entry for normal routine questions has already been entered
- Reviews growth chart and BMI percentile
- Does physical exam
- Spends remaining time providing handouts and reviewing them with the parent and child
- Affirms vaccine orders

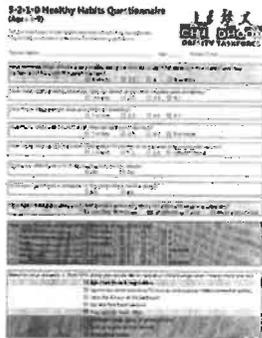
BMI

Provided to every parent at every well visit for every child



5-2-1-0

When there is abnormal weight, this allows for a conversation that is quick and effective about diet and exercise, fulfilling the need to address abnormal BMIs without a random long discussion, and giving us a place to start. Follow up is recommended for further discussion when parents are engaged and wish to pursue it. No one gets singled out. All get the same advice



Healthy Habits Counseling



How to Be a Healthy Kid

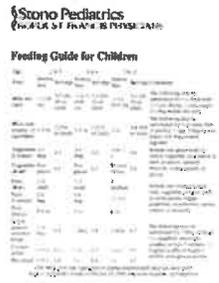


Bright Futures

Discussion around this closes the provider visit.



For the parent who wants more specifics. Provided at 2 yo visit.



Procedures



- Vaccines
- Lead and Hemoglobin Orders Provided

Check Out



- Next appointment made

Results

- Feedback from our parents has been very positive.
- There have been very few complaints about the paperwork.
- Having the MD provide the handouts while counseling has reduced the number of them found left in the exam or waiting room
- Visits go faster
- Several parents have thanked us for being so thorough

EMR Result

ROPER ST FRANCIS
Patient Name
age
DOB

This screenshot shows the patient information section of an EMR. The patient's name is ROPER, age is 66, and DOB is 00/00/00. The screenshot includes fields for gender, race, ethnicity, and marital status, all of which are currently blank. There are also sections for insurance information and a list of medical conditions, which are also blank.

EMR Result

This screenshot shows a section of the EMR with handwritten notes. The notes include "POS MEHAT not scored Feedback" with an arrow pointing to a field, and "New PISA" with an arrow pointing to another field. There are also asterisks around some of the text.

EMR Result

This screenshot shows a section of the EMR with handwritten notes. The notes include "1) No billing code for strab", "2) New billing code for strab", and "3) Need to be added". There are also asterisks around some of the text.

What's Next

Constant improvements with many more PDSAs in our future