

In the Beginning....



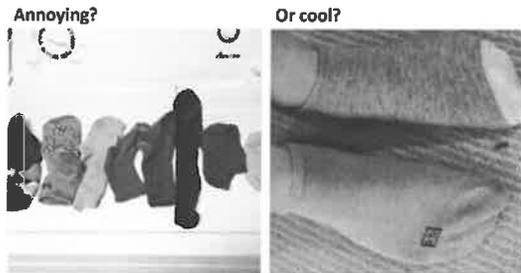
(there's always one)



Too Big to Fail?



Never too Big to Fail: Embrace the mismatched socks



QI was challenging when we were small and we could communicate easily...



But we have grown....
We really are too big to fail



In the Beginning....



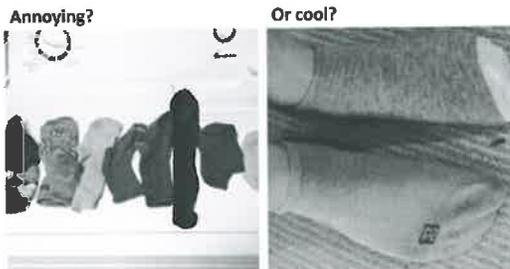
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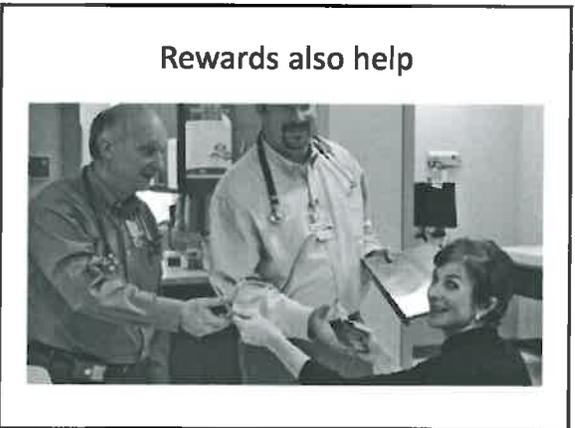
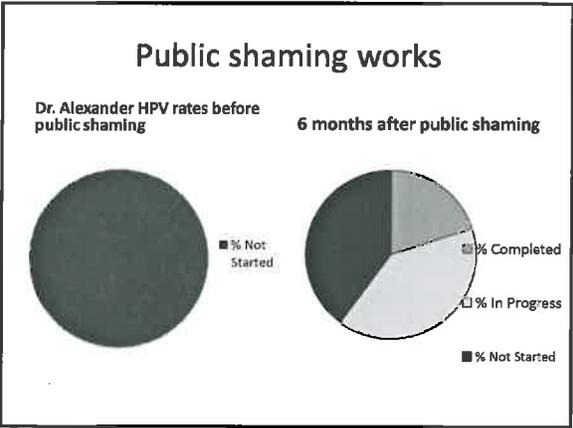
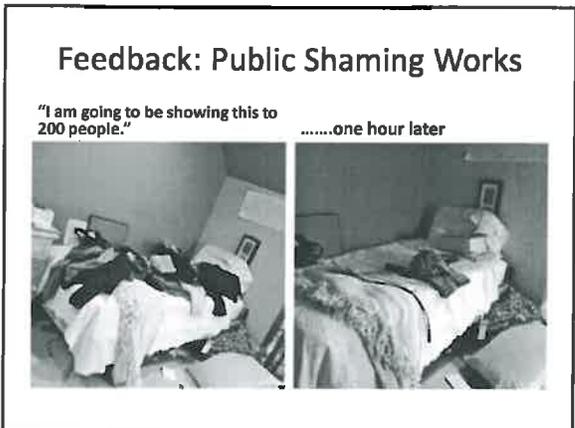
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- You have to ask for help.
- You have to let them help you.

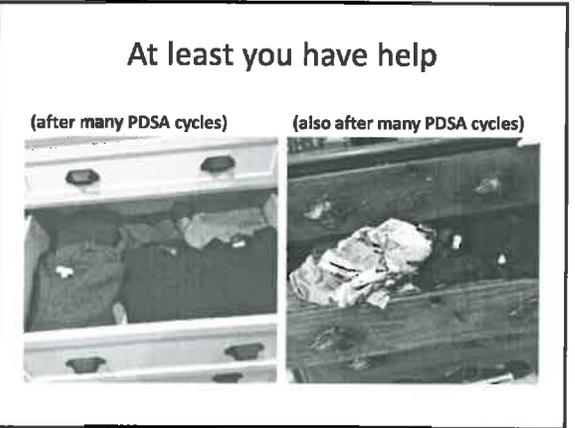


Screenings

2010: ZERO developmental screening done/
billed

2014: 2,567 screening codes in the Rock Hill
1330 in the Fort Mill Office—
= 3897 total

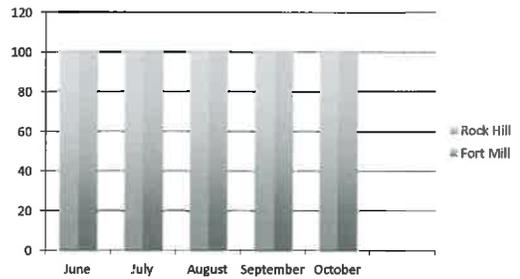
This brought in an additional \$27,279
(and improved our care)
(enough to help pay a part time counselor?)



It is too much to ask to separate whites from darks...



96110 or 99420? Does it really matter?



Traditional techniques are not always most efficient....



New people bring new ideas:

If your shirt is all wrinkly,

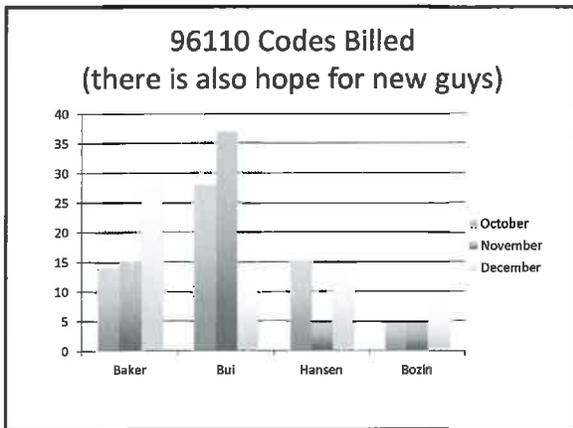
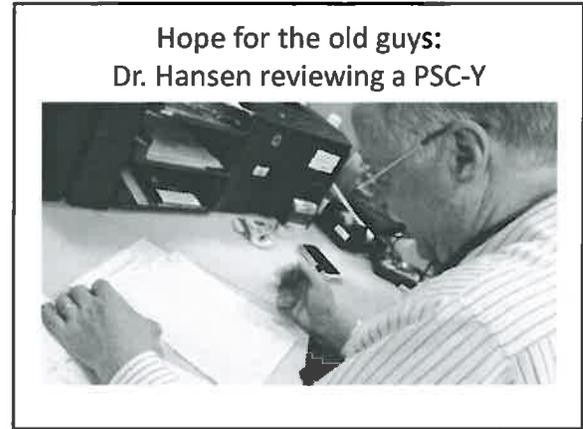
You can squirt this stuff on it and the wrinkles go away! Who knew?



WOW!

New people bring new ideas

"In the office where I worked before, we would go in after the doctor and answer questions and go over the depart summary."



- For Laundry and QTIP
- Public Shaming Works.
 - Embrace the white towels and the gray ones too.
 - Embrace the mismatched socks.
 - Sometimes your way is not the best way.
 - There is hope for the old guys.
 - If it gets to the drawer, you win.
 - Don't worry too much about folding. Put up with some wrinkles or use some Downy. Get over it.
 - There is always more laundry.

